



Testing Communications Between Bridges

1. Download the **Discovery Tool** for your particular EZ-Bridge at <http://ez-bridge.com/support/>
2. Run the **Discovery Tool** from one side of the bridge.
3. Run the **Discovery Tool** from the other side.
4. If you see two units in the **Discovery Tool** window then the units are connected and communicating with each other.
5. If you can see one unit from each side of the bridge then it means that the Ethernet communications to the unit are good but the units are not communicating between them.
6. If you can't see any units from one side or the other, then it means the power supply is bad, the POE injector is bad, the CAT5 cable is bad or the unit is bad.
7. Best way to trouble shoot is to swap the power supply and POE injector from one side to the other to see if the problem follows the POE Injector or power supply.
8. If you can't find any issue when swapping power supply and POE injector, reset both units to factory defaults by pressing the reset button on the unit for at least 15 seconds with the unit powered up. After reset, power cycle the units.